



## HASSLE FREE ENERGY BILLING

COMPLETE END-TO-END SOLUTION  
FOR LANDLORDS & RESIDENTS



# ABOUT US

*Energyinvoicing was launched in 2017 by the team behind Energycentric, a leading national utility procurement and management company. Energycentric was launched in 2008 and has grown to become a dynamic utility consultancy firm specialising in procurement, client support, bureau information and billing services.*

Whether you are a property owner, landlord or resident, please contact us today for independent advice on how we can help solve your commercial or domestic energy problems.



Call:  
01708 765 555

Email:  
[info@energycentric.co.uk](mailto:info@energycentric.co.uk)

## Take the hassle out of energy bill production

Our revolutionary software changes the way landlords and residents manage their energy bills.



**By acting as the billing agent, Energyinvoicing take the hassle out of billing and payment management.**

Energyinvoicing, has a revolutionary new software package which allows you to monitor both the usage and bills every step of the way.



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**Whether you are a commercial operation, landlord, property manager or a housing resident,**

Energyinvoicing can give you peace of mind and the ability to stay in control of your energy bills.



We pride ourselves on a bespoke and professional service which has created close working relationships with all leading energy suppliers, landlords and property managers.

This means we can fast-track billing for both landlords and clients and ensure all accounts are fair and accurate, open and transparent.

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## Would you like to be in total control of your residents billing for their home or office?



You can be safe in the knowledge that your resident will not be overcharged or in the dark about what they are paying and why they are paying it.

Our business is built on the foundations of trust, transparency and accountability.

Let Energyinvoicing take away that hassle today.



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# SERVICES

*“We have close working relationships with the big energy suppliers which gives us the ability to produce customer bills on time for every possible type of recharge.”*

- › Tenant Billing
- › Traditional Credit Billing Services
- › Client Payments
- › Metering and Data Service
- › Debt Management
- › Helpdesk

## TENANT BILLING

**Our revolutionary software changes the way landlords and residents manage their energy bills.**

By acting as the billing agent, Energyinvoicing take the hassle out of billing and payment management.

Our software allows property owners to view relevant data on meter readings with accurate and fair bills then prepared and paid. For residents, our innovative technology provides a comprehensive and simple-to-understand overview of energy consumption and costs.

The extensive data that is held in the system is key and contains data related to each individual resident consumption as well as all the data and cost associated with the supply recharged. All of the information pertinent to a resident is available to view through an easy to use portal.

This means an end to traditional forms of billing which sees invoices split equally between each resident regardless of usage.



The main goal of consumption-based billing is to ensure each user only pays for what they have consumed. This applies to both domestic and commercial residents.

As a result, consumers are more aware of the energy they are using, which can result in savings on their energy bills.

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## TRADITIONAL CREDIT BILLING SERVICES

### Traditional credit billing services

We have close working relationships with the big energy suppliers which, combined with the versatility of our system, gives us the ability to produce customer bills on time for every possible type of recharge.

As part of our billing service we will issue welcome packs and sample bills, giving you step by step guidance and vital contact information.



Readings will be collected over the internet or supplied in Excel format, we can provide this to you on a monthly or quarterly basis, please discuss your preferences with your account manager.

Our team of fully-trained Customer Service Advisors will manage and maintain the leaseholder/resident CRM database including the change of tenancy and have the ability to provide assistance with setting and reviewing the tariff charging structure. We can also manage engineer call-outs, Mbus and HIU problems at an additional cost.

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## CLIENT PAYMENTS

We operate a client payment account, where money received from residents is held and paid across to the client on a monthly basis. We have a vast range of bespoke reports for clients to support account reconciliation and give full visibility of payments received, allocated and debts status.

Payments can be made online, over the phone, in a bank or post office and by standing order.



## METERING AND DATA SERVICE

Energy metering is an ideal solution for anyone looking to monitor their energy consumption and save money. It provides accurate information on energy consumption, removing the need for estimations or flat-charge billing.

This form of accurate metering gives customers peace of mind while supporting the reduction of their carbon footprint..

Our solutions include heat meters, electricity meters, gas meters, water meters and pay-as-you-go units.

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## DEBT MANAGEMENT

As part of our service we offer a standard debt management service which includes late payment reminders.

We can also provide further comprehensive debt management, legal and CCJ services, at an additional cost. Please ask your account manager for further details.



## HELPDESK

Our experienced customer service team are always on hand to provide support and answer any queries relating to bills and our services.

Whenever you raise a query, you can follow the progress every step of the way via the online portal – from initial phone call to the issue being resolved.

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